

MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGY

PROCUREMENT MANAGEMENT UNIT

Request for Quotations

Non-Consultancy Services Lump-Sum

PROCUREMENT OF QR CODE GENERATOR AND MICROSOFT TEAMS LICENSE

Procurement Reference No: NCS/RFQ/29-16/2025

Name of the Bidder:	
Contact Number:	
Email Address:	
Total Bid Amount(N\$):	

Ministry of Information and Communication Technology Trust Building, Independence Avenue 2nd Floor 061-283 9111 REPUBLIC OF NAMIBIA
Ministry of Information &
Communication Technology
Procurement

2025 -07- 29

PRIVATE BAG 13344 WINDHOEK



MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGY

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PROCUREMENT MANAGEMENT UNIT

Letter of Invitation

25 July 2025

To: All Bidders

Procurement Reference No: NCS/RFQ/29-16/2025

PROCUREMENT OF QR CODE GENERATOR AND MICROSOFT TEAMS LICENSE

Dear Sir/Madam

The Ministry of Information and Communication Technology request you to submit your best quote for the services described in detail hereunder.

Any resulting contract shall be subjected to the terms and conditions referred to in the document.

For enquiries, please do not hesitate to contact the Procurement Management Unit at the following email: pmu@mict.gov.na

Please, prepare and submit your quotation (by 10h00 on Wednesday, 13th August 2025), in accordance with the instructions given or inform the undersigned in writing if you will not be submitting your quotation.

Yours faithfully.

MS. GERHARDA MUDUNGA

PROCUREMENT MANAGEMENT UNIT

REPUBLIC OF NAMIBIA Ministry of Information & Communication Technology Procurement

2025 -07- 29

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SECTION I: INSTRUCTIONS TO BIDDERS

1. Rights of Public Entity

The Ministry of Information and Communication Technology reserves the right:

- (a) to accept or reject any quotation; or
- (b) to cancel the quotation process and reject all quotations at any time prior to contract award.

2. Preparation of Quotations

You are requested to quote for the services mentioned in Section III by completing, signing and returning:

- (a) the Quotation Letter in Section II with its annex for Bid Securing Declaration, where applicable;
- (b) the Priced Activity Schedule in Section IV;
- (c) the Specifications and Performance Standards Compliance Sheet in Section V; and;
- (d) any other attachment as deemed appropriate.

You are advised to carefully read the complete Request for Quotations document, including the Special Conditions of Contract in Section VII, before preparing your quotation. The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction.

3. Validity of Quotations

The quotation validity period shall be 90 days from the date of bid submission deadline.

4. Eligibility Criteria

To be eligible to participate in this Quotation exercise, you should:

- (a) Have a valid certified copy of the Company Registration Certificate / Founding Statement (Indicating clearly the principle line of business);
- (b) Have an original/certified copy of a valid good Standing Tax Certificate;
- (c) Have an original/certified copy of a valid good Standing Social Security Certificate:
- (d) Have a valid certified copy of the Affirmative Action Compliance Certificate, proof from the Employment Equity Commissioner that the bidder is not relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;
- (e) Submit a dully signed Bid-Securing Declaration:
- (f) Principal business should be in line with the nature of this procurement;
- (g) All pages of the bidding document and attachments should be initialled.

5. Bid Securing Declaration

Bidders are required to subscribe to a Bid Securing Declaration for this procurement process.

6. Services Completion Period

The completion period for services shall be **strictly within 30 days** after acceptance/issue of Purchase Order. Deviation in completion period shall not be considered if such deviation is not reasonable.

7. Documents to be submitted

Bidders shall submit along with their quotations documents giving company's profile, past experience and evidence of similar services provided together with customer's reference details.

8. Sealing and Marking of Quotations

Quotations should be sealed in a single envelope, clearly marked with the Procurement Reference Number, addressed to the Public Entity with the Bidder's name at the back of the envelope.

9. Submission of Quotations

Quotations should be deposited in the Quotation/Bid Box located at Ministry of Information Communication and Technology, Trust Building, Independence Avenue 2nd Floor, not later than by 10h00 on Wednesday, 13th August 2025. Quotations by post or hand delivered should reach Ministry of Information Communication and Technology by the same date and time at latest. Late quotations will be rejected.

Quotations received by e-mail will not be considered.

10. Opening of Quotations

Quotations will be opened internally by the Public Entity immediately after the closing time referred to in section 9 above. A record of the Quotation Opening stating the name of the Bidders and the amount, the presence or absence of a Bid Security/Bid-Securing Declaration will be put on the website of the Public Entity and available to any bidder on request within three working days of the Opening.

11. Evaluation of Quotations

The Public Entity shall have the right to request for clarifications in writing during evaluation. Offers that are substantially responsive shall be compared on the basis of evaluated cost to determine the lowest evaluated quotation.

12. Scope of Services, Specifications and Performance Standards

The Scope of Services and Performance Standards Compliance Sheet detailed in Sections III and V are to be complied with. Bidders may propose alternative for part of the scope substantiating that such alternatives will equally serve the interest of the Public Entity. However, evaluation will be carried out as per the defined scope. Alternatives will only be considered from bidders having submitted the lowest evaluated quotation as per the base requirements.

Bidders have to substantiate in what manner the deviation in set specifications and performance standards, if any, are not material deviation.

13. Prices and Currency of Payment

Prices for the execution of services shall be fixed in Namibian Dollars as quoted. Quotations shall cover all costs of labour, materials, equipment, overheads, profits and all associated costs for performing the services, and shall include all duties. The whole cost of performing the services shall be included in the items stated, and the cost of any incidental services shall be deemed included in the prices quoted.

14. Margin of Preference

14.1. The applicable margins of preference and their application methodology are as follows:

Category	Margin of preference
Manufacturer (not applicable)	2%
MSME	1%
Women owned enterprise	1%
Youth owned enterprise	2%
PDP owned enterprise	2%
Supplier promoting Environmental protection	1%
Service rendered by Namibian citizens	1%
TOTAL	10%

14.2. Bidders applying for the Margin of Preference shall submit, **upon request**, evidence of:

Documentary evidence

- -Certificate of registration from a registering authority -Declaration by the bidder that the manufactured goods meet the local content as determined in Annexure 6 as per the cost structure for Value Added Calculation in Annexure 1, and as certified by an Accountant SME registration certificate -Declaration indicating the percentage of Namibian MSME ownership
- IDs of all shareholders -Founding statement/company registration indicating ownership structure/shareholder certificate declaration indicating the percentage of Namibian female ownership
- IDs of all shareholders Founding statement/company registration indicating ownership structure/shareholder certificate declaration indicating the percentage of Namibian youth ownership
- -IDs of all shareholders Founding statement/company registration indicating ownership structure/shareholder certificates declaration indicating the percentage of Namibian PDPs ownership
- -declaration and proof that the bidder meets the requirements set out in the bidding document

declaration that the bidder employs 50% or more Namibian citizens

15. Award of Contract

The bidder having submitted the lowest evaluated responsive quotation and qualified to perform the services shall be selected for award of contract. Award of contract shall be by issue of a Purchase Order/Letter of Acceptance in accordance with terms and conditions contained in Section VI: Contract and General Conditions of Contract.

SECTION II: QUOTATION LETTER

(to be completed by Bidders)

[Complete this form with all the requested details and submit it as the first page of your quotation with the Priced Activity Schedule and documents requested above. A signature and authorisation on this form will confirm that the terms and conditions of this RFQ prevail over any attachments. If your quotation is not authorised, it may be rejected.]

Quotation Addressed to :	
Procurement Reference Number:	
Subject matter of Procurement:	

We offer to provide the services detailed in the Scope of Service, in accordance with the terms and conditions stated in your Request for Quotations referenced above.

We confirm that we are eligible to participate in this Quotation Exercise and meet the eligibility criteria specified in Section 1: Request for Quotations.

We undertake to abide ethical conduct during the procurement process and the execution of any resulting contract.

We have read and understood the content of the Bid Securing Declaration (BSD) attached hereto and subscribe fully to the terms and conditions contained therein. We further understand that this subscription could lead disqualification on the grounds mentioned in the BDS.

The validity period of our Quotation is 30 days from the date of the bid submission deadline.

We confirm that the prices quoted in the Priced Activity Schedule are fixed and firm and will not be subject to revision or variation, if we are awarded the contract **prior to the expiry date** of the quotation validity.

The services will commence within **one (1) days** from date of issue of Purchase Order/ Letter of Acceptance.

The services will be completed within **thirty (30) days** from date of issue of Purchase Order/ Letter of acceptance.

Quotation Authorised by:

Name of Bidder		Company's Address	and seal
Contact Person			
Name of Person Aut	horising the Quotation:	Position:	Signature:
Date		Phone No./Fax	

Appendix to Quotation Letter

BID SECURING DECLARATION

(Section 45 of Act)

(Regulation 37(1)(b) and 37(5))

Date:	
Procu	rement Ref No.:
To: _	
I/We*	understand that in terms of section 45 of the Act a public entity must include in the bidding document juirement for a declaration as an alternative form of bid security.
I/We*	accept that under section 45 of the Act, I/we* may be suspended or disqualified in the event of
(a)	a modification or withdrawal of a bid after the deadline for submission of bids during the period of validity;
(b)	refusal by a bidder to accept a correction of an error appearing on the face of a bid;
(c)	failure to sign a procurement contract in accordance with the terms and conditions set forth in the bidding document, should I/We* be successful bidder; or
(d)	failure to provide security for the performance of the procurement contract if required to do so by the bidding document.
I/We*	understand this bid securing declaration ceases to be valid if I am/We are* not the successful Bidder
Signed [insert	signature of person whose name and capacity are shown]
Capaci [indica	ty of: te legal capacity of person(s) signing the Bid Securing Declaration]
Name:	complete name of person signing the Bid Securing Declaration]
Duly a	uthorized to sign the bid for and on behalf of: [insert complete name of Bidder]
Dated (on day of,, date of signing]
Corpor	rate Seal (where appropriate)
joint ve	: In case of a joint venture, the bid securing declaration must be in the name of all partners to the enture that submits the bid.]



Ministry of Labour, Industrial Relations and Employment Creation

Written undertaking in terms of Section 138 of the Labour Act, 2007 and Section 50(2)(D) of the Public Procurement Act, 2015

1. EMPLOYERS DETAILS

Company Trade Name:
Registration Number:
Vat Number:
Industry/Sector:
Place of Business:
Physical Address:
Tell No.:
Fax No.:
Email Address:
Postal Address:
Full name of Owner/Accounting Officer:
Email Address:

2. PROCUREMENT DETAILS

Procurement Reference No.:
Procurement Description:
Anticipated Contract Duration:
Location where work will be done, good/services will be delivered:
3. UNDERTAKING
I[insert full name], owner/representative
of[insert full name of company]
hereby undertake in writing that my company will at all relevant times comply fully with the relevant provisions of the Labour Act and the Terms and Conditions of Collective Agreements as applicable.
I am fully aware that failure to abide to such shall lead to the action as stipulated in section 138 of the labour Act, 2007, which include but not limited to the cancellation of the contract/licence/grant/permit or concession.
Signature:
Date:
Seal:

Please take note:

1. A labour inspector may conduct unannounced inspections to assess the level of compliance

2. This undertaking must be displayed at the workplace where it will be readily accessible and visible by the employees rendering service(s) in relations to the goods and services being procured under this contract.



APPILCATION FOR PREFERENCE FORM IN TERMS OF PUBLIC PROCUREMENT CODE OF GOOD PRACTICE ON PREFERENCE, 31 JANUARY 2023.

DATE:
PROCUREMENT REF:
SUBJECT:
TO: MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGY
I/We owner of (company name) in terms of the Public
Procurement Act no.15 of 2015, Code of Good Practice on preference hereby
wishes to apply for exclusive preference in the following categories;

Please ticket on the appropriate column:

Tick	Category	Margin of preference	Documentary evidence to be attach			
	Manufacturer	2%	-Certificate of registration from a registering authority -Declaration by the bidder that the manufactured goods meet the local content as determined in Annexure 6 as per the cost structure for Value Added Calculation in Annexure 1, and as certified by an Accountant			
	MSME	1%	SME registration certificate -Declarati indicating the percentage of Namibian MS/ ownership			
	Women owned enterprise	1%	- IDs of all shareholders -Found statement/company registration indicate ownership structure/shareholder certificate declaration indicating the percentage Namibian female ownership			
	Youth owned enterprise	2%	- IDs of all shareholders - Founding statement/company registration indicating ownership structure/shareholder certificate - declaration indicating the percentage of Namibian youth ownership			
	PDP owned enterprise	2%	-IDs of all shareholders - Founding statement/company registration indicating ownership structure/shareholder certificates - declaration indicating the percentage of Namibian PDPs ownership			

Supplier promoting Environmental protection	1%	-declaration and proof that the bidder meets the requirements set out in the bidding document
Service rendered by Namibian citizens	1%	declaration that the bidder employs 50% or more Namibian citizens
TOTAL	10%	

NB: Failure to attach the Documents Evidence and declaration will result in the application deemed invalid and will not be consider.

The maximum cumulative allowable margin of preference applicable to exclusive preferences for price evaluation purposes is 10%.

(Only applicable if applying for preference on code of good practices)

DECLARATION FORM

I/We owner of (company name) hereby declare: (Choose only were its applicable)
 % of my company shares are owned by Previously Disadvantage Person(PDP).
•% of my company shares are owned by youth. (age 15-30)
•% of my company shares are owned by women.
• Employees % Namibian citizen.
(Company must employee 50% more Namibian citizen)
Therefore, I would like to apply for exclusive preference in terms of the Public Procurement Act no.15 of 2015, Code of Good practice on preference ,2023.
Signed
[insert signature of person whose name and capacity are shown]
Capacity of:
[indicate legal capacity of person (s)signing]
Name:
Date Company stamp

SECTION III: SCOPE OF SERVICES

PROCUREMENT OF QR CODE GENERATOR AND MICROSOFT TEAMS LICENSE

SECTION IV: PRICED ACTIVITY SCHEDULE

Procurement Reference Number: NCS/RFQ/29-16/2025

Currency of Quotation: NAMIBIAN DOLLAR(N\$)

Item No	Brief Description of Services	Quantity	Unit of Measure	Unit Price	Total Price
A*	B*	C*	D*	Е	F
1.	Microsoft Teams License Renewal (See Specifications Compliance sheet)	5	Ea		
2.	QR Code Generator Software (See Specifications Compliance sheet)	1	Ea		
	Enter 0% VAT rate if VAT exempt.		Other add Subtotal VAT @ Total (NS)	litional costs %	

Priced Activity Schedule Authorised by: [insert company seal]

Name of signatory:	Signature:
Position:	Date:
Company Name :	

SECTION V: SPECIFICATIONS AND PERFORMANCE STANDARD COMPLIANCE SHEET

[Public Entity shall customise this section and the table hereunder where the Service Providers have to achieve set specification and performance standards.]

Procurement Reference Number:
[Bidders should complete columns C and D with the specifications of the services offered. Also state "comply" or "not comply" and give details of any non-compliance/deviation to the
specification required. Attach detailed technical literature if required. Authorise the specification
offered in the signature block below.]

Item Specifications and Performance Required				Details of Non-Compliance/ Deviation (if applicable)
A^*		B*	\boldsymbol{C}	D
1	Core Micros	soft Teams License: Specifications for soft Teams: Platform Compatibility:		
	-	Available on Windows, macOS, iOS, Android, and web browsers.		
	-	Cross-device syncing for seamless transitions between desktop, mobile, and web platforms.		
	2.	Integration with Microsoft 365:		
		Deep integration with other Microsoft 365 apps (Word, Excel, PowerPoint, OneNote, Outlook, SharePoint, and OneDrive).		
		Direct access to cloud-stored files through OneDrive or SharePoint.		
		Ability to co-author documents in real-time during meetings.		
		Collaboration and Communication Tools:		

Item No		Specifications and rformance Required	Compliance of Specifications and Performance Offered	Details of Non-Compliance/ Deviation (if applicable)
A*		<i>B</i> *	C	D
		Chat: Persistent, searchable 1:1 and group chats with rich formatting.		
	4.	Meetings:		
		HD audio and video calls.		
		Scheduling through Microsoft Outlook or Teams itself.		
		Capacity for up to 1,000 participants per meeting and live events for up to 20,000 attendees (dependent on plan).		
		Calling: VoIP calling, call queues, auto-attendant, and direct routing (with Phone System add-on).		
	5.	Teamwork Features:		
		Customizable team workspaces with channels (standard and private).		
		Integration with third- party apps and Microsoft Power Platform for workflow automation.		
		File sharing with permissions control and versioning.		
	i	Polls and surveys with Microsoft Forms integration.		
	6.	Security and		

Item No	operations with		Compliance of		Details of Non-Compliance Deviation (if applicable)	
A*		B*	C	D		
		Compliance:				
	-	Built-in data encryption in transit and at rest.				
	-	Multi-factor authentication (MFA) for secure access.				
	~	Compliance with industry standards like GDPR, ISO 27001, and HIPAA.				
	_	Data retention, eDiscovery, and legal hold options for enterprise users.				
	7.	Customization and Extensions:				
	-	App integrations from the Microsoft Teams App Store (e.g., Trello, Zoom, Adobe Sign).				
	-	Bots and connectors for workflow automation.				
	-	Support for custom apps using Power Apps or third-party APIs.				
	8.	Analytics and Reporting:				
	-	Real-time usage analytics for admins via the Microsoft Teams Admin Center.				
	-	Insights on meeting participation, message activity, and device performance.				
	9.	Plans and Licensing:				

Item No	Performance Required Specifications and		Compliance of Specifications and Performance Offered	nd Deviation	
A*		<i>B</i> *	C	D	
	-	Microsoft Teams is included in several Microsoft 365 subscription plans: Microsoft 365 Business			
		Standard: Adds desktop apps and additional collaboration tools.			
2	QR Co	ode Generator: Platform Compatibility:			
		- Cloud-based, desktop application, or mobile app.			
		- Compatibility with Windows, macOS, iOS, and/or Android.			
	2.	QR Code Customization:			
		- Support for dynamic and static QR codes.			
		- Customizable designs (colors, logos, frames, patterns).			
		- Adjustable size and resolution for various use cases (print, digital).			
	3.	Supported Data Types:			
		- URLs, contact information (vCard), text, email addresses, phone numbers, Wi-Fi credentials, and			

Item No	Specifications and Performance Required	Compliance of Specifications and Performance Offered	Details of Non-Compliance/ Deviation (if applicable)
A*	B*	\boldsymbol{C}	D
	calendar events.		
	4. Output Formats:		
	- Export QR codes in various formats (PNG, JPEG, SVG, PDF).		
	- High-resolution export options for professional printing.		
	5. Batch Generation:		
	- Ability to generate multiple QR codes simultaneously from a database or spreadsheet.		
	 Analytics and Tracking (for Dynamic QR Codes): 		
	- Track scan counts, locations, devices, and timestamps.		
	- Editable target URLs for dynamic QR codes.		
	7. Security and Privacy:		
	- Data encryption for sensitive information.		
	- Compliance with data protection regulations (e.g., GDPR).		
	8. Ease of Use:		
	- Intuitive interface with clear instructions.		

Item No	Specifications and Performance Required	Compliance of Specifications and Performance Offered	Details of Non-Compliance/ Deviation (if applicable)
A*	B*	\boldsymbol{C}	D
	- Templates for frequently used QR code types.		
	9. Integration Capabilities:		
	- API access for integrating with other software (e.g., CRM, marketing tools).		
	- Compatibility with productivity tools like Microsoft Office or Adobe Suite.		
	10. Cost or Licensing:		
	- One-time purchase or subscription-based pricing.		
	- Licensing enterprise- wide usage.		
	11. Optional Advanced Features:		
	- QR code scan verification for ensuring data integrity.		
	- Multi-language support for text- based QR codes.		
	- Built-in error correction for damaged or partially obscured codes.		
	- AR or VR support for innovative use cases.		

* Columns A and B to be completed by Public Entity.

Specifications and Performance Standard Compliance Sheet Authorised by:

Name:		Signa	ture:
Position:		Date:	
Authorised for and on behalf of:	Compa	ny	

SECTION VI: CONTRACT AGREEMENT AND GENERAL CONDITIONS OF CONTRACT

Any resulting contract shall be placed by means of a Purchase Order/Letter of Acceptance and shall be subject to the General Conditions of Contract (GCC) Ref: NCS-LS/RFQ-GCC for procurement of services (lump-sum) available on the website of the Public Entity (insert website address) except where modified by the Special Conditions below.

SECTION VII: SPECIAL CONDITIONS OF CONTRACT

Subject and GCC Reference	Special Conditions
	n the first column correspond to the relevant clause numbers of the GC comised by the Public Entity to suit the requirements of the specific
Procurement Reference Nu	mber:

Subject and GCC Reference	Special Conditions		
Definitions GCC 1.1(a)	Adjudicator is Not Applicable for this contract		
Definitions GCC 1.1(l)	The Member is: [to be inserted at contract signing]		
Definitions GCC 1.1(0)	The Service Provider is: [to be inserted at contract signing]		
Notices	Any notice shall be sent to the following addresses:		
GCC 1.4	For the Ministry of Information and Communication Technology the address and the contact name shall be:		
	Head of PMU		
	Private Bag 13344		
	Windhoek		
	Email: PMU@mict.gov.na		
	For the [Service Provider], the address and contact name shall be [to be inserted at contract signing]:		
Authorised Representatives GCC 1.6	The Authorised Representatives are: For the Public Entity: Dr Audrin Mathe – Accounting Officer For the Service Provider[to be inserted at contract signing]:		
Effectiveness of Contract	The date on which this Contract shall come into effect the date of issue of purchase order.		

GCC 2.1

Starting Date GCC 2.2.2	The intended starting date for the commencement of Services is Once Purchase Order is received by the approved supplier
Intended Completion Date	The intended completion date is strictly within 30 days after acceptance/issue of Purchase Order
GCC 2.3	
Prohibition	List of Activities:
GCC 3.2.3(c)	
Service Provider's Actions Requiring Public Entity's Prior approval GCC 3.7(c)	The other actions are
Documents Prepared by Service Provider to be the Property of the Public Entity GCC 3.9	Restrictions on the use of documents prepared by the Service Provider are:

Terms and Condition of Payment GCC 6.4	Insert the payment terms in line with the GCC.	
Interest on Delayed Payments	Payment shall be made within 30 days of receipt of the invoice and the relevant documents, and within days in the case of the final payment.	
GCC 6.5	The interest rate is	
Price Adjustment	Price adjustment is not applicable.	
GCC 6.6.1		
Identifying Defects	The following inspections shall be carried out:	
GCC 7.1	The defect liability period is:	
Dispute Settlement GCC 8.2	In cases where no adjudicator has been appointed the disputes shall be subject to the procedures of the laws of Namibia. If any dispute arises between the Employer and the Contractor in connection with or arising out of the Contract, the parties shall seek to resolve any such dispute by amicable agreement. If the parties fail to resolve such dispute by amicable agreement, within 14 days after one party has notified the other in writing of the dispute, then the dispute may be referred to court by either party.	

SCHEDULE 3

QUOTATION CHECKLIST SCHEDULE

Procurement Reference No.:	
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Description	Attached	Not Attached
Bid Letter		
Price Activity Schedule		
Specification and Compliance Sheet		
Bid- Securing Declaration		
Written undertaking in terms of section 138 of the Labour Act, 2007		
Original / Valid certified copy of a Tax Good Standing Certificate – NAMRA		
Original / Valid certified copy of Good Standing Social Security Certificate		
A valid certified copy of Affirmative Action Compliance Certificate, proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;		
Valid Company Registration Certificate/ certified copy of Founding Statement (Indicating the nature of the business)		

Disclaimer: The list defined above is meant to assist the Bidder in submitting the relevant documents and shall not be a ground for the bidder to justify its non-submission of major documents for its quotation to be responsive. The onus remains on the Bidder to ascertain that it has submitted all the documents that have been requested and are needed for its submission to be complete and responsive.

REPUBLIC OF NAMIBIA
Ministry of information & Communication Technology
Procurement

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